

## Cancellation and Refund Policy for ASE's Echo Hawaii 2026

ASE hopes that everyone who registers for the course will be able to attend. However, we understand extenuating circumstances do occur. **All cancellation requests must be submitted in writing to** Registrar@ASEcho.org.

Cancellation requests received **on or before December 18, 2025**, will receive a full refund, minus a \$100 administrative fee.

Cancellations received between December 19, 2025, and January 18, 2026, will receive a refund of 50% of their registration fee.

Cancellations received **on or after January 19, 2026, and no-shows** will not be refunded.

Registration fees for any ASE course are not transferable to another participant or another course. Refunds will be processed within 5-7 business days and will be issued to the original payment method (if your payment is older than 180 days, any refund due will be issued via check). In the unlikely event that ASE cancels the in-person course, ASE is responsible for refunding the registration fee only. Other expenses incurred by the participant, including airfare, hotel accommodations, or miscellaneous expenses, are the responsibility of the registrant.

Membership dues, whether purchased with course registration or separately, are non-refundable and non-transferable.